

Scott & Lisa Karr

13413 Creekview Road

Prospect, Ky 40059
[REDACTED]

RECEIVED

JAN 09 2026

PUBLIC SERVICE
COMMISSION

12/26/2025

Kentucky Public Service Commission

P.O. Box 615

Frankfort, Ky 40602

RE: Request for intervention-Bluegrass Waster Utility Company, LLC

Proposed Waste Water Rate Increase-filed 12/11/2025 Case#2025-00354

Dear Commissioners:

Please accept this letter as a timely request for intervention regarding the proposed waste water increase mentioned in the filing and case number above.

I am a current customer of this utility and I have had numerous issues with their system located in the City of Riverbluff. Since this utility purchased the sewer system, I have had raw sewage dumped into my yard on several occasions since 2020. The most recent was 10/25/2025. I have the photos, videos and correspondence on record with a Louisville Attorney (Mr. Thomas Murphy, Tilford Dobbins & Schmidt, PLLC. [REDACTED])

I have also filed complaints with EPA Bridgett Miniard [REDACTED], Charlie Ward, Health Director, Oldham County [REDACTED] and many others with whom I have had significant correspondence. The Utility has promised to conduct a line test and stop this issue from recurring. TO DATE. Nothing has been done!

I have documented each time this has been a burden to me, my family and the other residents in the City of Riverbluff. On Two occasions my yard was completely tore up, my irrigation system wrecked, and the human waste from the system dumped completely on MY property. They had zero permits to do this and against my wishes they dumped the contaminated soil in huge piles all over my yard. (I have the pictures) The latest occurrence was 10/25/2025 and I have video showing the sewage leaking from their system. I am attaching a copy of their so called enhancements to our system they claimed they made. Please take note of the remote technology they claimed they installed. Their

letter is dated October yet this system failed 10/25/2025 and no one showed up for 5-7 days after the sewage started to pour out. Thousands of gallons of raw sewage released into my front yard again. My wife and I waited for them to show up and finally after a no show we called the number on the pump station. After waiting a day to get a call back I called again and demanded a phone call. Well, the number was to the manufacture of the pump! They didn't even have posted a correct Emergency number. Regardless, their so called remote technology failed. What Happened?

Currently, their system is failing again evidenced by the sink hole forming around the pump station. This is what happens, then in about 6 months after the ground is completely saturated from 9-12 feet down the sewage & smell will show up once again in my yard. It literally comes up thru the soil and I have pictures yet again!

Thank you for your time and consideration. I am prepared to furnish any documentation you may require.

Warmest Regards,



Scott Karr

Attch : 10/25 bluegrass update

Please contact Charlie Ward. He has been involved since the first instance in 2020.





BLUEGRASS WATER

Utility Operating Company

A CSWR Managed Utility

12/11/2025

Dear Customer:

We are writing to update you on the wastewater services that serve your community.

Since purchasing the wastewater system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable wastewater resources. The infrastructure upgrades to the wastewater system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; sewer plant improvements to ensure proper treatment including flow equalization, replacement of blowers, pipes, and diffusers in aeration tankage, and many more necessary repairs. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 11, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual wastewater operating revenues by \$2,669,423.86.

Please take notice of the following information about the proposed rate adjustment that is presented below:

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.77 to the proposed rate of \$114.00 which represents an increase of \$36.23 or 46.6%. The Company has also proposed raising the multi-residential rate from \$58.33 to \$85.50 and the commercial rate from \$197.43 to \$285.00. Respectively, these changes represent an increase of \$27.17 or 46.6% and \$87.57 or 44.4%. The date the proposed rates are expected to be filed with the PSC is 12/11/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on (i) the residential class is an increase of \$36.23 or 46.6%; (ii) the multi-residential class is an increase of \$27.17 or 46.6%; and (iii) the commercial class is an increase of \$87.57 or 44.4%

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752-8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox

President

Bluegrass Water Utility Operating Company, LLC

October



2025

Bluegrass Water Utility Operating Company River Bluffs Community Update

OUR INVESTMENT IN OUR CUSTOMERS

Over the last several years, we have made significant investments in wastewater infrastructure serving communities like yours throughout Kentucky. The upgrades bringing systems into compliance with health and environmental standards continue to be made to ensure that we provide you with safe, reliable, and environmentally responsible wastewater service now - and for years to come.

BUILDING A STRONGER SYSTEM FOR THE FUTURE

✓ Over time, we've invested in key upgrades to strengthen your wastewater system's overall reliability, efficiency, and environmental compliance. Here's a look back at some of the projects completed at your facility so far:

- **Installed remote technology** to alert Operations of potential problems, facilitating a timely response before an event can affect quality or reliability of service
- **Replaced critical disinfection treatment equipment**, improving functionality and boosting performance. Critical components that were replaced include:
 - **blowers**
 - **control panel**
 - **influent and exposed PVC pipe**
 - **diffusers**
 - **air header**
 - **sludge returns**

Looking ahead, our focus remains on sustaining and strengthening system reliability through continued infrastructure investment. Planned improvements or upgrades in progress include:

- **Installation of PAA disinfection is currently in the design phase**, an exciting alternative treatment

PROTECTING OUR COMMUNITIES TOGETHER

We are dedicated to maintaining and improving treatment systems to protect public health and the environment. Our team works hard to ensure your wastewater is properly treated before being safely returned to the environment. Customers also play an important role in keeping systems running smoothly. We encourage you to properly dispose of household waste by avoiding flushing non-biodegradable items, and minimizing the disposal of fats, oils, and grease down the drains to help prevent blockages and backups.

GET A CLOSER LOOK AT OUR IMPACT

*To see the types of challenges we tackle and how we improve systems, visit the **Community Impact** section of our website where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready. While your system may not appear, the improvements shown represent the upgrades we make across all acquired systems, ensuring water remains accessible throughout the year, and reducing disruptions.*

We appreciate the opportunity to continue serving your community.

